### **QA QTRLY**

Area Agency on Aging District 7, Inc. F-32 URG, P.O. Box 500 Rio Grande, Ohio 45674-0500 **SPRING 2013** 

1-800-582-7277 TTY 711 www.aaa7.org

Assistance. Advocacy. Answers on Aging. Pamela K. Matura, Executive Director

#### **Agency Identification**

The following article has been submitted to the local media to make our consumers aware of recent Agency Imposters. Please make sure that your staff identifies themselves from your agency and not the "Area Agency on Aging" or "PASSPORT". Thank you.

#### **Consumer Alert: Beware of Agency Imposters**

Recently, the Area Agency on Aging District 7, Inc. (AAA7) has been made aware of individuals in the area who have been posing as AAA7 workers by knocking on doors claiming to be representatives of the AAA7. Currently, these reports have generated from Lawrence and Scioto Counties; however, the AAA7 asks everyone to heighten the awareness for their safety and protection. The AAA7 provides services in the following Ohio counties: Adams, Brown, Gallia, Highland, Jackson, Lawrence, Pike, Ross, Scioto and Vinton.

The community should note that all AAA7 representatives carry identification stating that they work for the Agency and any visits to the home are scheduled beforehand – the AAA7 does not make unannounced visits. Initial visits to an individual's home to discuss long-term care options and resources are always scheduled by a community individual through a call directly to the AAA7.

#### The AAA7 provides the following advice:

- Do not allow anyone in your home if the individual cannot provide proper identification such as an employee name badge. If the individual claims they are from the Area Agency on Aging, but it does not appear they are or they cannot provide the proper identification, please feel comfortable in calling our Agency to confirm the Agency can be reached Monday through Friday from 8:00 am until 4:30 pm by calling 1-800-582-7277.
- AAA7 staff that visit homes for assessments gather personal information for referral purposes and will provide the consumer with a release of information form for signature and an AAA7 Statement of Privacy Practices.
- As mentioned previously, AAA7 staff will not show up unannounced for an initial appointment. If someone comes to your home, unannounced, and claims to be a representative for the AAA7, chances are they are an imposter. You should ask the individual to leave your home and report to your local law enforcement. Be sure to report the description of the person and their vehicle.
- If an individual receives a call from the AAA7, an employee name and call back number will always be presented to the consumer.

The Area Agency on Aging District 7 is a non-profit corporation that helps coordinate programs to help older adults and those with disabilities live safely and independently at home or in their community through long-term care home and community-based options.

#### **2013 AAA7 Training Calendar**

#### **June 2013**

#### 18 Morning session topic:

"SW Ethics- Legal and Ethical Issues in Counseling, SW and MFT" (meets SW ethics requirement) CEUs C/SW/MFT Approval # MCST061301

A.M.Time: 8:30-9:00 Registration

9:00-12:15 Class

**Location:** Comfort Inn, 7525 US Rt. 23, Piketon, OH 45661

**Trainer:** Bill Hegarty **Cost:** \$50

**CEUs:** Approved for 3 hours by Counselor, Social Worker & Marriage & Family Therapist Board approval Number: MCST061301. Ohio Board of Nursing accepts events approved for SW for continuing pursing education.

SW for continuing nursing education.

#### Afternoon session topic

"Motivational Interviewing" P.M. Time: 1:00-1:30 registration

1:30-4:45 class

Location: Comfort Inn, 7525 US Rt. 23, Piketon, OH 45661

**Trainer:** Jennifer Haywood, LISW, LICDC **Cost:** \$50

**CEUs:** Application has been made to C/SW/Board for 3 hours CEU. The Ohio Board of Nursing accepts events approved for C/SW continuing education for nursing continuing education. BENHA: The State of Ohio Board of Examiners of Nursing Home Administrators has approved 3 hours #201-C-13.

#### **July 2013**

#### 16 Crystal Meth in the Community

Time: 9:00-9:30 Registration

9:30-12:00 noon

**Location:** Comfort Inn, 7525 US Rt. 23, Piketon, OH 45661

Trainer: Scott Duff, BC Cost: \$50

**CEUs:** Application has been made to C/SW/Board for 3 hours CEU. The Ohio Board of Nursing accepts events approved for C/SW continuing education for nursing continuing education.

BENHA: The State Of Ohio Board of Examiners for Nursing Home Administrators has approved 2 hours # 202-C-13.

#### August 2013

#### 14 The Many faces of Grief

Time: 8:30-9:00 Registration

9:00-12:15 Class

**Location:** Comfort Inn, 7525 US Rt. 23, Piketon, OH 45661

**Trainer:** Paula Taliaferro, MGS, LSW **Cost:** \$50

**CEUs:** Application has been made to C/SW/Board for 3 hours CEU. The Ohio Board of Nursing accepts events approved for C/SW continuing education for nursing continuing education. **PENHA:** The State Of Ohio Board of Examiners for Nursing Home Administrators has

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#### October 2013

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the compassion to care, the leadership to conquer

Greater Cincinnati Chapter 644 Linn Street, Suite 1026, Cincinnati, OH 45203 Phone: (513) 721-4284 or 1-800-272-3900 FAX: 513-345-8446 Web: www.alz.org/cincinnati

## What Families Need to Know... When the Diagnosis is Alzheimer's Disease or Related Dementia

#### A Care and Support Workshop for Family Caregivers

Caring for someone with cognitive impairment is a 24-hour a day, 7-day a week challenge. This series of educational sessions provides an opportunity for families to learn and share together in an informal setting. Topics are presented by experts in their fields, including physicians, nurses, social workers and attorneys.

#### In this program, participants will:

- ⇒ Develop a better understanding of medical aspects of dementia, including diagnosis, stages and treatment
- ⇒ Learn strategies to cope with daily challenges, such as communication, behaviors, safety and personal care
- ⇒ Receive information about legal and financial planning, including advance directives, Medicaid and more
- ⇒ Identify community services to help you now and in the future, such as respite care and long-term care

#### **Session Topics include:**

- ❖ The Nature and Progression of the Disease
- Changes in Communication and Behavior

Lawrence County – Spring 2013
Two-part series (separate topics each day):
Wednesday, May 8 & 15, 2013
1:00 p.m. to 4:00p.m

St. Mary's Medical Campus Ironton 1408 Campbell Dr. Ironton, OH 45638

Scioto County – Summer 2013
Two-part series (separate topics each day):
Wednesday, August 14 & 21, 2013

1:00 p.m. to 4:00p.m. Vern Riffe Community Center 3980 Rhodes Ave. New Boston, OH 45662

Highland County – Fall 2013
Two-part series (separate topics each day):
Mondays, September 23 & 30, 2013

5:30 p.m. to 8:30 p.m. Highland District Hospital 1275 N. High St. – Board Room Hillsboro, OH 45133 Legal Planning for Families

❖ Family Coping Strategies & Community Resources

Jackson/Gallia/Vinton Counties – Summer 2013
Two-part series (separate topics each day):
Wednesday, July 10 & 17, 2013

Wednesday, July 10 & 17, 2013 12:30 p.m. to 3:30 p.m.

Holzer Medical Center

500 Burlington Rd. – Community Education Room

Jackson, OH 45640

Adams County - Summer 2013

Two-part series (separate topics each day): Mondays, August 19 & 26, 2013

1:00 p.m. to 4:00 p.m. Adams County Medical Center 230 Medical Center Drive Seaman, OH 45679

This program is free of charge but reservations must be made in advance.

#### Area Agency on Aging District 7, Inc.

F32 - URG, P.O. Box 500 Rio Grande, Ohio 45674-0500

Phone: 1-800-582-7277

TTY: 711

www.aaa7.org

# Owner/CEO Administrator Staff Development

**ROUTE** 

as ownership changes. Written notification should be sent to Debbie Radekin, QA Dept., F-32 URG, P.O. Box 500, Rio Grande, Ohio 45674. Seniors or caregivers who would like information about long term care options should be referred to The Area Agency on

Aging District 7, Inc. at 1-800-582-7277.

Any agency changes must be reported to the

includes administrative staff, contact person for

referrals, supervisory RN, agency location or mailing address, phone or fax numbers, as well

AAA7 Quality Assurance department.

Business manager

Nurse Manager \_\_\_

Scheduler \_

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The Area Agency on Aging District 7, Inc. serves Adams, Brown, Gallia, Highland, Jackson, Lawrence, Pike, Ross, Scioto, and Vinton Counties.

Other

"Services Provided on a Non-Discriminatory Basis"

www.aaa7.org